

Internet URL –

Which URL should I use for better experience?

If you are in office please use your respective office URL listed below -

Office	Internet Explorer URL	Chrome URL	Backup URL
Bangalore MIC	MIC	MIC	MIC
Bangalore WTC	WTC	WTC	WTC
Bangalore Solitaire	Solitaire	Solitaire	WTC
Kochi	Kochi	Kochi	Kochi
Chennai	Chennai	Chennai	Chennai
Hyderabad	Hyderabad	Hyderabad	Hyderabad
Vijayawada	Vijayawada	Vijayawada	Vijayawada
Mumbai Lodha	Lodha	Lodha	Lodha
Mumbai Nesco	Nesco	Nesco	Nesco
Pune Business Plaza	Business Plaza	Business Plaza	Business Plaza
Pune Commerzone	Commerz Zone	Commerz Zone	Commerz Zone
Ahmedabad	Ahmedabad	Ahmedabad	Ahmedabad
Vadodara	Vadodara	Vadodara	Business Plaza
Gurgaon B10 8th Floor	8th Floor	8th Floor	8th Floor
Gurgaon B10 4th Floor	4th Floor	4th Floor	4th Floor
Noida	Noida	Noida	Noida
Kolkata	Kolkata	Kolkata	Kolkata
Chandigarh	Chandigarh	Chandigarh	Chandigarh
Nehru Place	Nehru Place	Nehru Place	Nehru Place
Jaipur	Jaipur	Jaipur	-

If you are outside office please use [Internet URL](#).

Can I use my Mobile Data to join the event?

We recommend to use Wi-Fi or Stable 4G connection for better experience.

What if the page freezes for some reason?

Kindly refresh the page.

Do I need earphone or headphones?

If you are using a laptop or Mobile, we recommend using earphone or headphone.

How are questions submitted to the presenters during the webcast?

Please use Konvergence 2018 application in your Android or IOS phone for posting questions, app is available in respective play stores.

What should I do if I am unable to get the Audio in Webcast?

Please check the Mute/Volume button on Webcast Page, it is a small Icon at the lower right side of Webcast video Window.

Who do I contact if I require technical assistance during a webcast?

Please contact IT Central Support Desk – **0120-3868444**.